



Contact Information Card

The Wilmer Eye Institute at Johns Hopkins

For the following services, please call 410-955-3518

- **Eye Emergencies** (to speak to provider about potential eye emergencies)
- Appointments (make/change/cancel)
- Post-Operative Questions
- Medication Refills
- FMLA/Disability Forms
- Schedule Refraction for glasses

Mindy Hollifield, Retina Clinic Manager: mhollif2@jhmi.edu

Retina Surgical Scheduling: 410-614-5577

Hospital Guides/Transport Service: 410-955-5154

(Guides will meet patients/visitors at hospital entrances & transport safely to destination)

Heather Lynch, J.W. Marriott Clinical Program Specialist

Wheelchair Transport to Retina clinic appointments: 410-215-2826

Guest Services: 410-614-5100

(Directions, Hotel info, local attractions, and special requests)

Medical Records Requests (Website):

www.hopkinsmedicine.org/wilmer/patient-information/request-medical-records

Social Worker (Shirley Waite): 410-955-1513

Adult Emergency Room: 410-955-2280

MyChart Patient Support: 800-318-4246

Interpretation/Language Services: 410-614-4685

Billing Questions & Payments (JHH & JHU): 855-662-3017

Matthew Vierheller, J.W. Marriott Retina Patient Educator

Retina Patient Education/Support Services – Website/QR Code: www.retinaed.com

